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Technical Service Bulletin
No. C4-2021-02

March 31, 2021

Subject: Nyquist C4000 Release 3.0 Patch 1 and Updated Appliance Firmware

Applicable Product:	Nyquist C4000
Applicable Release:	3.0.0.555
Fixed in Release:	4.0 and higher
Server Patch Filename:	c4000-3.0.0.555-patch1.tar.gz
Firmware Filename:	NyqUpdate-1.2.1657.tar.gz

Dealer Action: Apply the patch using "System Update" in the "System Parameters" view of the Nyquist web interface. Once the server has been updated with the patch, proceed to update the firmware on all the Nyquist appliances.

This is an informational Technical Support Bulletin to make you aware of issues that were found and resolved in C4000 Release 3.0.0.555. This update also provides an enhancement to the NWS Alert Filters feature that now allows for the playing of an announcement in conjunction with the "Display-Msg" Routine action.

Please make sure to read the "C4000 3.0.0.555 Patch 1 Release Notes" and "C4000 Appliance Firmware 1.2.1657 Release Notes" prior to updating your system. These can be found in the NYQUIST C4000 RESOURCES section of the Bogen.com website.

PLEASE NOTE: Make sure that you check for and/or enable internet access on the Nyquist server prior to attempting to install this patch.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

Bogen Communications, Inc.